

**Immediate questions of high-importance for the client:**

1. What is the work time of the shop? Is it 24/7 or with specific opening/closing hours?

* 8:00-20:00, 7 days a week

2. There are three shifts – morning, afternoon, evening. How long is each?

* 4 hours (8:00-12:00, 12:00-16:00, 16:00-20:00)

3. What are the types of contracts and what are the minimum and maximum working hours for each type of contract?

* Permanent contract (24-40 hours/week), on-call contract (0 hours fixed, paid per hour)

4. Can a person work two consecutive shifts (i.e. evening shift and morning shift the day after)?

* On-call can work whenever, permanent can work consecutive shifts, but never the morning after an evening shift.

5. We have limited time. What are the client’s priorities – manual work shift management or inventory management?

1. Manual work shift
2. Manual inventory
3. Automatic work shift
4. Automatic inventory